



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Kuo-Rong CHEN et. al.

Office of Initial Patent Examination  
Serial No.: 10/669,531 Customer No. : 23364  
Filed: September 25, 2003  
For: Answering System For Customer Service

ENTITY STATUS CLARIFICATION

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

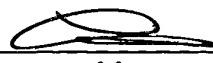
Sir:

The present application was filed on September 25, 2003 and the statutory filing fee in the amount \$750.00 for a large entity at that time was paid. Applicants subsequently believed that large entity fee was paid in error at the time the application was filed as the assignee had less than 500 employees. However, it was finally determined that the assignee, having less than 500 people per se, should still need to pay the large entity fee because the total number of employees of the assignee and the affiliated companies is more than 500 people.

Therefore, the correct status is large entity. The correct fees were paid at the time of filing, and Applicants now submit herewith a Supplemental Application Data Sheet showing the change to Large Entity status. Applicants wanted an explanation of this on record.

Respectfully submitted,

BACON & THOMAS, PLLC

By:   
Eugene Mar  
Registration No. 25,893

625 Slaters Lane, 4<sup>th</sup> Fl.  
Alexandria, Virginia 22314  
Phone: (703) 683-0500  
Facsimile: (703) 683-1080

January 12, 2005